



Howard House Surgery

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Partners: Dr Fiona Rowe Dr Robert Mindham
Salaried GPs: Dr Richard Reading Dr Eleanor Twomey Dr Helen Martin Dr Maarten de Cleen

NHS FLU VACCINATION PATIENT QUESTIONNAIRE

Eligibility Groups: Age 2-3, Age 6 months-64 years and 'At Risk', Age 65 and over, 'Other' need

If you are a patient who fits into one of the above eligibility groups for the annual flu programme, please complete this questionnaire and put it in the marked box in the waiting room to help us plan our clinics for the forthcoming flu season.

1	Were you eligible for the flu programme last year?	Yes/No
2	Did you have a flu vaccination last winter?	Yes/No
3	If no, please briefly explain why not.	
4	If yes, where were you vaccinated?	GP practice/Pharmacy/Other location
5	If you had your vaccination at our surgery, how satisfied were you with the service you received?	Very satisfied/Fairly satisfied/Not very satisfied/Not at all satisfied
6	If you had your vaccination at a Pharmacy or other location, please briefly explain why.	
7	We normally hold 2 main flu clinics each season; when would you prefer these to be held?	Weekday/Saturday/No preference
8	The 2 main clinics are normally run as 'drop-ins' ie you can turn up at any time but may have to queue if you pick a busy time. Are you happy with this format?	Yes/No
9	If we moved away from a drop-in format, what would you prefer?	Time slot according to first letter of surname/specific booked appointment/either of these/Other (please briefly describe)
10	Any other comments about the flu programme?	

THANK YOU FOR YOUR INPUT



Working as part of Suffolk Primary Care
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